

PORSCHE CARS NORTH AMERICA, INC.'S
NOTICE OF REMOVAL

Exhibit A

Complaint

VIRGINIA:

IN THE CIRCUIT COURT FOR LOUDOUN COUNTY

HAMMERSLEY, LLC

CASE NO.: CL21-2677

And

JAMES WALKER

Plaintiffs,

vs.

PORSCHE CARS NORTH AMERICA,
INC.,

Defendant.

2021 APR 28 AM 11:39
CIRCUIT COURT
CLERKS OFFICE
LOUDOUN COUNTY, VA
TESTE: _____ NC

FILED

COMPLAINT

NOW COMES Plaintiff, Hammersley LLC a/k/a James Walker, by and through his attorneys, Lemon Law Group Partners PLC, and submits the following as his Complaint against Defendant Porsche Cars North America, Inc.

PARTIES, JURISDICTION AND VENUE

1. Hammersley LLC is a domestic limited liability company located at 2248 Lakeside Drive, Lynchburg, Virginia 24501. James Walker is an individual residing in Loudoun County.
2. Defendant Porsche Cars North America, Inc. is a foreign profit corporation doing business throughout the Commonwealth of Virginia. Porsche Cars North America, Inc. (hereinafter "Defendant Manufacturer") may be served through its registered agent, CT Corporation System, 4701 Cox Road, Suite 285, Glen Allen, Virginia 23060.

3. The transactions and occurrences involved in this action took place in the Commonwealth of Virginia, County of Loudoun.

COMMON AVERMENTS

4. On or about May 3, 2018, Plaintiff purchased a new 2018 Porsche Panamera, VIN: WPOCE2A75JL189878 (hereinafter "Vehicle"). Please see Exhibit A: Buyers Order.
5. At the time of purchase, the Vehicle was accompanied by a factory warranty which, in relevant part, provided for a four (4) year – 50,000 mile bumper to bumper warranty and four (4) year – 50,000 mile Powertrain warranty (the "Warranty"). Full warranty is in Defendant's Possession.
6. The Subject Vehicle is registered in Virginia and was purchased primarily for personal, family, and/or household purposes.
7. Manufacturer's warranty covered any repairs or replacements needed during the warranty period and/or due to defects in factory materials or workmanship.
8. In fact, when delivered, the Subject Vehicle was defective in materials and workmanship, such defects being discovered within the warranty periods and repairs were attempted.
9. Shortly after purchase, Plaintiff noticed defects in the vehicle and returned the vehicle to Authorized Dealerships to repair the defects on at least five (5) occasions for defects to the Subject Vehicle including: vehicle will not start, Check Engine light illuminating, low battery charge, battery failed necessitating replacement, noise heard from blower motor, Porsche Communication Management (PCM) screen takes a long time to turn on, PCM computer defects necessitating replacement, radio defects necessitating replacement, radio does not come on after replacement, radio takes excessively long to power up after replacement, front controls and display interface module defects necessitating

replacement, and rear wiper cover came off necessitating replacement. Please see Exhibit B: Repair Orders.

10. Subject Vehicle has been out-of-service for at least seventy-seven (77) total days for the aforementioned repairs. Please see Exhibit B.
11. Despite the prolonged time during which the Subject Vehicle has been out-of-service, Defendant has failed to repair the Subject Vehicle so as to bring it into conformity with the warranties set forth herein.
12. The defects experienced by Plaintiff with the Subject Vehicle substantially impaired its use, value, and safety to the Plaintiff, and have shaken the Plaintiff's faith in the vehicle to operate as dependable transportation.
13. Despite Plaintiff's repeated efforts to allow Defendant the opportunity to conform the Subject Vehicle, many nonconforming and defective conditions were not repaired, and still exist.
14. The Vehicle still has issues including information center and battery defects.
15. Plaintiff directly notified Defendant of the defective conditions of the vehicle on numerous occasions and that he desired a buy-back of the Subject Vehicle, wherein Defendant failed and refused to buy back Plaintiff's defective Vehicle and to reimburse Plaintiff pursuant to his rights under State and Federal Laws. Please see Exhibit C: Written Notification.
16. This cause of action arises out of the Defendant's Breach of Warranty and violation of the Federal Magnuson-Moss Warranty Act, as set forth in this Complaint.

17. Plaintiff seeks judgment against Defendant in whatever amount that Plaintiff is entitled to, including equitable relief, consequential damages, along with the costs and expenses of this action.
18. There is no other pending or resolved civil action arising out of the same transaction or occurrence alleged in this Complaint.

COUNT I
BREACH OF FACTORY WARRANTY

19. Plaintiff fully repeats and incorporates Paragraphs 1 through 18, as set forth above.
20. Defendant extended to Plaintiff a four (4) year – 50,000 mile bumper to bumper warranty and four (4) year – 50,000 mile Powertrain warranty (“Warranty”).
21. Plaintiff, seeking to repair the Subject Vehicle, attempted to exercise Plaintiff’s rights under the Warranty.
22. Defendant has failed to honor the terms of the Warranty.
23. Defendant has failed or refused to repair the issues which include information center and battery defects.
24. As a result of the actions set forth above, Defendant has breached its warranty.
25. As a result of Defendant’s breach of warranty, Plaintiff has, and will continue to, suffer significant monetary and consequential damages pursuant to Va. Code § 8.2-714 and 715.

WHEREFORE, Plaintiff respectfully requests that this Honorable Court enter Judgment in favor of Plaintiff and against Defendant in an amount to be proven at trial, including all consequential damages, incidental damages, equitable remedies, costs, interest, and attorney fees.

COUNT II
BREACH OF MAGNUSON-MOSS WARRANTY ACT

26. Plaintiff fully repeats and incorporates Paragraphs 1 through 25, as set forth above.

27. This Court has jurisdiction to decide claims brought under 15 USC § 2301 et seq., by virtue of 15 USC § 2310(d)(1)(A).
28. Plaintiff is a “consumer” as defined by 15 USC § 2301(3).
29. Defendant is a “supplier” and “warrantor” as defined by 15 USC § 2301(4)(5).
30. The Subject Vehicle is a “consumer product” as defined by 15 USC § 2301(6).
31. 15 USC § 2310(d)(1)(A), requires Defendant, as a warrantor, to remedy any defects, malfunction or non-conformance of the Subject Vehicle within a reasonable time and without charge to Plaintiff, as defined in 15 USC § 2304(d).
32. The actions of Defendant as hereinabove described, in failing to tender the Subject Vehicle to Plaintiff free of defects and refusing to repair or replace the defective vehicle tendered to Plaintiff, constitute a breach of the written warranties covering the Subject Vehicle; and thus, constitute a violation of the Magnuson-Moss Warranty Act.
33. Despite repeated demands and despite the fact that the Plaintiff has complied with all reasonable terms and conditions imposed upon him by Defendant, Defendant has failed and refused to cure any defects and non-conformity with the Subject Vehicle.
34. As a result of Defendant’s breach of factory warranty as set forth above, and Defendant’s failure to honor its obligations under its warranties, Plaintiff has, and will continue to, suffer damages as enumerated above.
35. Defendant had a reasonable opportunity to remedy the defects in the vehicle but has failed to do so, thereby entitling Plaintiff to a refund of the purchase price pursuant to the Magnuson-Moss Warranty Act.

36. Pursuant to the Magnuson-Moss Warranty Act, 15 U.S.C. § 2310(d)(2), Plaintiff is entitled to recover as part of the judgment, costs and expenses of the suit including attorney's fees based on actual time expended.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays for judgment as follows:

- (1) For actual damages according to proof at trial;
- (2) For a refund of the purchase price of Subject Vehicle;
- (3) For Defendant Porsche Cars North America, Inc. to accept return of Subject Vehicle;
- (4) For attorney's fees and costs of suit incurred herein;
- (5) For such other and further relief as the court deems just and proper under the circumstances;

Respectfully submitted,

HAMMERSLEY, LLC
JAMES WALKER

By:

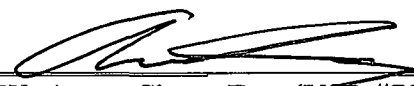

W. Aaron Cluett, Esq. (VSB #78370)
LEMON LAW GROUP PARTNERS, PLC
1518 Willow Lawn Drive, Suite 201
Richmond, VA 23230
(888) 415-0610 ext. 5117
(888) 809-7010 *facsimile*
acluett@lemonlawgrouppartners.com

EXHIBIT A

CUST # : 36481
DEAL # : 48998**PORSCHE OF MELBOURNE**Buyer's Order, Agreement
& Vehicle Information Form

Date: 05/03/2018

509 E. Nasa Blvd. MELBOURNE, FL 3290 (321) 956-0600

Buyer Name and Address	Co-Buyer Name and Address	Seller Name and Address
HAMMERSLEY, LLC 2248 LAKESIDE DR LYNCHBURG VA 24501	N/A	PORSCHE AUDI OF MELBOURNE 509 E NASAS BLVD MELBOURNE FL 32901
County:	County: N/A	Salesperson:
Email: JAMESRWALKER@MSN.COM	Email: N/A	CHRISTOPHER A HUCK
Phone: (434) 258-1050	Phone: N/A	
Cell: (434) 258-1050	Cell: N/A	

In this Buyer's Order, Agreement and Vehicle Information Form ("Order and Agreement"), "you" means the buyer, and any co-buyer. "We," "us" and "our" means the Seller. You agree to purchase the vehicle from us according to the terms of this Order and Agreement.

Vehicle Description				
Year:	Make:	Model:	Mileage:	Vehicle Identification Number:
2018	PORSCHE	PAN 4 E HYB	12	WP0CE2A75JL189878
New/Used/Demo/Executive:	Color:	Body:	Stock Number:	
NEW	CHALK	PAN 4 E-HYB	L189878	

Additional Vehicle Information

Unless checked below, Seller has no knowledge of and makes no representation about the history of the vehicle.

The vehicle was previously titled, registered, or used as a (check as applicable) ☐ taxicab ☐ police vehicle ☐ short term rental.

The vehicle is (check as applicable) ☐ rebuilt or assembled from parts ☐ a kit car ☐ a glider kit ☐ a replica ☐ a flood vehicle ☐ a manufacturer buy back.

Disclosures

Unless the Seller makes a written warranty, or enters into a service contract within 90 days from the date of this contract, this vehicle is sold "AS IS" and "WITH ALL FAULTS." The Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties of merchantability or of fitness for a particular purpose.

This provision does not affect any warranties covering the vehicle that the vehicle manufacturer may provide. Buyer acknowledges receipt of any warranty information prior to the sale of the vehicle.

Buyer's Initials _____ Co-Buyer's Initials _____

☐ THIS VEHICLE WAS DELIVERED TO A PREVIOUS PURCHASER.

Buyer X _____

Co-Buyer X _____

Used Car Buyers Guide. The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

Spanish Translation: Guía para compradores de vehículos usados. La información que ve en el formulario de la ventanilla para este vehículo forma parte del presente contrato. La información del formulario de la ventanilla deja sin efecto toda disposición en contrario contenida en el contrato de venta.

You have thoroughly inspected, accepted, and approved the vehicle described above in all respects. You may obtain an independent third party inspection of the vehicle on your own.

Buyer's Initials _____ Co-Buyer's Initials _____

We acknowledge that as a condition of sale of the Vehicle, we will perform the following services within N/A _____ days of the date of purchase. Call N/A _____ to schedule service.

N/A

N/A

N/A

Trade-In Vehicle

Year _____ Make _____ Model _____
VIN _____ Mileage _____
Lienholder _____
Payoff Amount _____ N/A _____ Good Thru: _____
Lienholder _____
Payoff Amount _____ Good Thru: _____

Trade-In Vehicle

Year _____ Make _____ Model _____
VIN _____ Mileage _____
Lienholder _____
Payoff Amount _____ N/A _____ Good Thru: _____
Lienholder _____
Payoff Amount _____ Good Thru: _____

You assign to us all of your rights, title and interest in such Trade-In vehicle(s). You represent that your Trade-In vehicle(s) was not previously used as a police vehicle, taxicab, or under a short-term lease. To the best of your knowledge, the vehicle(s) you are trading in ☐ have ☐ have not been in any accident with damages exceeding \$500.

Buyer Initials _____

Co-Buyer Initials _____

EXHIBIT B

CUSTOMER #: 89971

214578

FLOW COMPANIES OF CHARLOTTESVILLE

1313 Richmond Road
Charlottesville, VA 22911
Phone: (434) 296-4147
www.flowauto.com

JAMES WALKER
121 ISLAND PL
VERO BEACH, FL 32963-9524
HOME: 434-258-1050 CONT: 434-258-1050
BUS: CELL:

INVOICE

PAGE 1

SERVICE ADVISOR: 8154 JAMES ERIC SMALLS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	18	PORSCHE Panamera Hyb	WP0CE2A75JL189878		26/26	T0707

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN18 IS			18:00 09OCT18		0.00	CASH	19OCT18

R.O. OPENED: READY: OPTIONS:

07:53 09OCT18 17:21 19OCT18

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

~~A CUSTOMER REQUESTS VEHICLE WILL NOT START~~
CRPO CUSTOMER REQUESTS VEHICLE WILL NOT START

8977 WP	(N/C)
PARTS: 0.00	LABOR: 0.00
OTHER: 0.00	TOTAL LINE A: 0.00

Vehicle was able to start. CEL was on. Multiple dtcs related to low voltage in multiple CUS. HV battery charge is good at 95%. Low voltage battery low charge. Please note in service date of 05/01/2018 and current mileage of 26 miles. Suspect low voltage battery discharged due to low use. Recommend use of Porsche or other AGM battery compatible battery tender. Please note, total discharging of AGM battery may cause irreparable damage to battery and thus require replacement.

~~B CUSTOMER REQUESTS FREE COURTESY MULTI-POINT INSPECTION~~
CINSPECTIONPO CUSTOMER REQUESTS FREE COURTESY

8977 IPPS	(N/C)
PARTS: 0.00	LABOR: 0.00
OTHER: 0.00	TOTAL LINE B: 0.00

Performed.

~~C CUSTOMER REQUESTS FREE COURTESY WASH~~

80004 IWP	(N/C)
PARTS: 0.00	LABOR: 0.00
OTHER: 0.00	TOTAL LINE C: 0.00

EST: 7.50 09OCT18 07:53 SA: 8154

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*** SHOP SUPPLY COSTS:**
We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$40.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 89971

214877

**FLOW COMPANIES
OF CHARLOTTESVILLE**1313 Richmond Road
Charlottesville, VA 22911
Phone: (434) 296-4147
www.flowauto.comJAMES WALKER
121 ISLAND PL
VERO BEACH, FL 32963-9524
HOME:434-258-1050 CONT:434-258-1050

INVOICE

PAGE 1

BUS: CELL: SERVICE ADVISOR: 8154 JAMES ERIC SMALLS

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT	TAG
	18	PORSCHE Panamera Hyb		WP0CE2A75JL189878			150/3937	T0148
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
01JAN18 IS			18:00 15OCT18		0.00	CASH	12NOV18	
01JAN18 DD								

R.O. OPENED	READY	OPTIONS:
14:25 15OCT18	15:31 12NOV18	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER REQUESTS VEHICLE SHOWING LOW BATTERY CHARGE

CRPO CUSTOMER REQUESTS VEHICLE SHOWING LOW
BATTERY CHARGE

8977 WP

1 958-611-075-21 BATTERY 75AH

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)

Test drove vehicle, was able to verify customer's concern.

Inspected dtcs, multiple systems stored multiple dtcs (please see VALs). Created PTEC/TLAR and was in contact with FTM. Charged and tested 12v battery, failed. Monitored 12v battery charging, ok.

Monitored for parasitic draw, none detected. Replaced 12v battery and monitored systems operation, ok. Test drove in hybrid mode a total of 20 miles, mostly interstate, ok. Inspected dtcs post test drive, none stored.

B CUSTOMER REQUESTS FREE COURTESY MULTI-POINT INSPECTION

CINSPECTIONO CUSTOMER REQUESTS FREE COURTESY
MULTI-POINT INSPECTION

8977 IPPS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)

C CUSTOMER REQUESTS FREE COURTESY WASH

CWASHPO CUSTOMER REQUESTS FREE COURTESY WASH

80004 IWP

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)

D** Electrics Battery "12v"

ASR Electrics Battery

8977 WP

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00 (N/C)

Please see line A.

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*** SHOP SUPPLY COSTS:**

We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$40.00, to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.**

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 89971

214877

**FLOW COMPANIES
OF CHARLOTTESVILLE**

INVOICE

1313 Richmond Road
Charlottesville, VA 22911
Phone: (434) 296-4147
www.flowauto.comJAMES WALKER
121 ISLAND PL
VERO BEACH, FL 32963-9524
HOME:434-258-1050 CONT:434-258-1050

PAGE 2

BUS: CELL: SERVICE ADVISOR: 8154 JAMES ERIC SMALLS

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
	18	PORSCHE Panamera Hyb		WP0CE2A75JL189878		150/3937		T0148
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
01JAN18 IS			18:00 15OCT18		0.00	CASH	12NOV18	
01JAN18 DD								

R.O. OPENED		READY		OPTIONS:				
14:25 15OCT18		15:31 12NOV18						
LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
EST: 540.90				31OCT18 07:28	SA: 8154			

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**ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.**

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 89971

214877

**FLOW COMPANIES
OF CHARLOTTESVILLE**

JAMES WALKER
121 ISLAND PL
VERO BEACH, FL 32963-9524
HOME: 434-258-1050 CONT: 434-258-1050
BUS: CELL:

INVOICE

1313 Richmond Road
Charlottesville, VA 22911
Phone: (434) 296-4147
www.flowauto.com

PAGE 1

SERVICE ADVISOR: 8154 JAMES ERIC SMALLS

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/OUT		TAG
	18	PORSCHE Panamera Hyb		WP0CE2A75JL189878		150/3937		T0148
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE	
01JAN18 IS								
01JAN18 DD			18:00 15OCT18		0.00	CASH	12NOV18	

R/O OPENED	READY	OPTIONS
14:25 15OCT18	15:31 12NOV18	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

CUSTOMER REQUESTS VEHICLE SHOWING LOW BATTERY CHARGE
CRPO CUSTOMER REQUESTS VEHICLE SHOWING LOW
BATTERY CHARGE

8977 WP (N/C)
1 958-611-075-21 BATTERY 75AH (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

Test drove vehicle, was able to verify customer's concern.
Inspected dtcs, multiple systems stored multiple dtcs (please see
VALs). Created PTEC/TLAR and was in contact with FTM. Charged and
tested 12v battery, failed. Monitored 12v battery charging, ok.
Monitored for parasitic draw, none detected. Replaced 12v battery and
monitored systems operation, ok. Test drove in hybrid mode a total of
20 miles, mostly interstate, ok. Inspected dtcs post test drive, none
stored.

B CUSTOMER REQUESTS FREE COURTESY MULTI-POINT INSPECTION
C INSPECTION TO CUSTOMER REQUESTS FREE COURTESY
MULTI-POINT INSPECTION

8977 IPES (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CUSTOMER REQUESTS FREE COURTESY WASH
CWASHP CUSTOMER REQUESTS FREE COURTESY WASH

80004 IWP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D** Electric's Battery "12v"
ASR Electric's Battery

8977 WP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

Please see line A

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.		SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
		We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$40.00, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
		ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	PLEASE PAY THIS AMOUNT	
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE		

CUSTOMER #: 89971

214877

**FLOW COMPANIES
OF CHARLOTTESVILLE**1313 Richmond Road
Charlottesville, VA 22911
Phone: (434) 296-4147
www.flowauto.com

INVOICE

PAGE 2

JAMES WALKER
121 ISLAND PL
VERO BEACH, FL 32963-9524
HOME:434-258-1050 CONT:434-258-1050

BUS: CELL: SERVICE ADVISOR: 8154 JAMES ERIC SMALLS

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
	18	PORSCHE Panamera Hyb		WP0CE2A75JL189878		150/3937		T0148
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
01JAN18 IS			18:00 15OCT18		0.00	CASH	12NOV18	
01JAN18 DD								

R.O. OPENED		READY		OPTIONS:			
14:25 15OCT18		15:31 12NOV18					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 540.90				31OCT18 07:28	SA: 8154		

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*** SHOP SUPPLY COSTS:**

We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$40.00, to the Repair Order for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.**

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SURLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE



PORSCHÉ OF TYSONS CORNER

8601 Westwood Center Drive

Vienna, Virginia 22182

703-564-6300

Fax 703-564-6345

www.porscheoftysonscorner.com

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
51POZ	BODY ELECTRICAL	RN		10POZ07A	6 CYL TUNE UP	RN	

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
12/10/20	42517	29144	2027	1478 1478 1478 1984 1478 1478	W C C C C C	52POZ03 52POZ04 01POZ001 66POZ001 92POZ000LMY 66POZ000STORAGE	SOUND SYSTEM SOUND SYSTEM PORSCHÉ MULTI-POINT ONLINE PAYMENT LOW MILE YEARLY SVC STORAGE FEE

SALESPERSON NO.

S E R V I C E

STATE REG# 3

VEHICLE I.D. NO. WP0CE2A75JL189878		YEAR/MAKE/MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT		PRODUCTION DATE		STOCK NO.		LICENSE NO.		R.O. NO. 43134	
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503				CUSTOMER NO. 227937		SERVICE CONTRACT		DELIVERY DATE		DELIVERY MILES	
				COLOR		CONTRACT NO.		EXPIRATION DATE		EXPIRATION MILES	
TURBO Y		MMC POZZ		AIR COND. Y		P.S. Y		TRANS A		MILEAGE 30,201	
RESIDENCE PHONE		BUSINESS PHONE		ADVISOR NO. 2027		ADVISOR RON		TAG NO. 400		R.O. DATE 01/12/21	
TIME RECEIVED 07:32am		DATE/TIME PROMISED 01/12/21 05:00pm		PRIORITY 1		I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount or repairs thereto. Not responsible for damage from freezing due to lack of antifreeze.					
APPOINTMENT <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		LABOR RATE		X							
CELL: 434-258-1050											

JOB

NOTE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE

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Customer Signature

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COMMENTS :

++LOANER++loaner

1. ~~W_52POZ~~ ~~TRIM ELECTRICAL~~
CUSTOMER STATES RADIO DOES NOT COME ON, AT TIMES IT TAKES 20 MINUTES TO POWER UP, RADIO WAS JUST REPLACED
2. ~~C_61POZ~~ ~~EXTERIOR TRIM~~
CUSTOMER STATES REAR WIPER COVER CAME OFF
3. ~~C_70POZ12~~ ~~Porsche Mobility Prg~~
PORSCHE LOANER PTC55
4. ~~C_01POZ001~~ ~~PORSCHE MULTI-POINT~~
PERFORM "PORSCHE MULTI-POINT INSPECTION REPORT"
5. ~~C_66POZSTORAGE~~ ~~STORAGE FEE~~
\$85 STORAGE FEE WILL BE CHARGED TO ALL TICKETS 48 HOURS AFTER CUSTOMER HAS BEEN NOTIFIED OF COMPLETION



PORSCHE TYSONS CORNER

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CELL: 434-258-1050

CUSTOMER NO. 227937		ADVISOR RON	2027	TAG NO. 400	INVOICE DATE 02/03/21	INVOICE NO. POCS43134	
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503		LABOR RATE	LICENSE NO.	MILEAGE 30,201	COLOR /	STOCK NO.	
		YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T				DELIVERY DATE	DELIVERY MILES
		VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8				SELLING DEALER NO.	PRODUCTION DATE
		F.T.E. NO.		P.O. NO.		R.O. DATE 01/12/21	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS					
MO: 30202							

LABOR & PARTS						NOTE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE																															
J#_1_52POZ TRIM, ELECTRICAL TECH(S):1478 WARRANTY						Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date above comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document. Customer also acknowledges receipt of copy of this invoice.																															
CUSTOMER STATES RADIO DOES NOT COME ON, AT TIMES IT TAKES 20 MINUTES TO POWER UP, RADIO WAS JUST REPLACED U025700 Lost Communication With Front Controls/Display Interface Module PRODUCE AND SEND VAL, REPLACE Front Controls/Display Interface Module AND REPLACE ASHTRAY																																					
<table border="0"> <tr> <th>PARTS</th> <th>QTY</th> <th>FP-NUMBER</th> <th>DESCRIPTION</th> <th>UNIT PRICE</th> <th>WARRANTY</th> </tr> <tr> <td>JOB # 1</td> <td>1</td> <td>971-919-597-F-0V3</td> <td>DISPLAY HIGH-GLO</td> <td></td> <td></td> </tr> <tr> <td>JOB # 1</td> <td>1</td> <td>971-857-335-B-1E0</td> <td>ASHTRAY BLACK</td> <td></td> <td></td> </tr> <tr> <td colspan="5" style="text-align: right;">JOB # 1 TOTAL PARTS</td> <td>0.00</td> </tr> <tr> <td colspan="5" style="text-align: right;">JOB # 1 TOTAL LABOR & PARTS</td> <td>0.00</td> </tr> </table>								PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY	JOB # 1	1	971-919-597-F-0V3	DISPLAY HIGH-GLO			JOB # 1	1	971-857-335-B-1E0	ASHTRAY BLACK			JOB # 1 TOTAL PARTS					0.00	JOB # 1 TOTAL LABOR & PARTS					0.00
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J#_2_61POZ01 EXT. TRIM, CONCERN TECH(S):1478 99.00						Customer Signature Customer Initials: _____ I hereby consent to receive e-mails, text messages and autodialed and/or pre-recorded telemarketing calls from or on behalf of the Dealership at the telephone number(s) and or e-mail address I provided in this document. I understand that carrier charges may apply and that such consent is not a condition of purchasing or leasing any goods or services from the Dealership.																															
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PORSCHE OF TYSONS CORNER

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CUSTOMER NO. 227937		ADVISOR RON	2027	TAG NO. 512	INVOICE DATE 12/21/20	INVOICE NO. PO+S42517	
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503		LABOR RATE	LICENSE NO.	MILEAGE 29,144	COLOR /	STOCK NO.	
		YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T				DELIVERY DATE	DELIVERY MILES
		VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8				SELLING DEALER NO.	PRODUCTION DATE
		F.T.E. NO.		P.O. NO.		R.O. DATE 12/10/20	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS					

MO: 29146

JOB# 1 CHARGES-----

LABOR---WARRANTY-----

J#_1_52POZ03	SOUND_SYSTEM				TECH(S):1478		124.89
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
1478	12/17/20	7.90	10.10	2.20	0.00	HOLD OTHER	
1478	12/18/20	15.60	15.60	0.00	0.00	FINISHED	
1478	12/18/20	0.00	0.69	0.00	0.69	FINISHED	
TOTAL TECH TIME				2.20	0.69		

COMPLAINT CUSTOMER STATES PCM SCREEN TAKES A LONG TIME TO TURN ON,
SOMETIMES 5 MIN, SOMETIMES 3 HOURS

CORRECTION produce and send val replace pcm computer

CLAIM # 42517-1

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
WARR	1		971-035-028-X-6N3	CENTRAL COMPUTER	2600.44	2600.44	4173.30
WARR	-1		971-035-028-X-6N3	CORE RETURN	829.20	-829.20	-829.20
COST TOTAL					1771.24		
TOTAL - PARTS							3344.10

JOB#	1	TOTALS	CUSTOMER			WARRANTY			INTERNAL		
		GL	COST	SALE	GL	COST	SALE	GL	COST	SALE	
LABOR					4411	18.63	124.89				
PARTS					4711	1771.24	3344.10				
TOTAL			0.00	0.00		1789.87	3468.99		0.00	0.00	

JOB# 2 CHARGES-----

LABOR---CUSTOMER-----

J#_2_52POZ04	SOUND_SYSTEM				TECH(S):1478		0.00
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
1478	12/17/20	8.80	8.80	0.00	0.00	FINISHED	
1478	12/17/20	0.00	0.00	0.00		FINISHED	
TOTAL TECH TIME				0.00	0.00		

COMPLAINT CUSTOMER REQUESTS NAVIGATION UPDATE, ESTIMATE PLEASE

CORRECTION ESTIMATE PROVIDED

JOB# 2 TOTALS-----		CUSTOMER-----		WARRANTY-----		INTERNAL-----			
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR	4401	0.00	0.00						
TOTAL		0.00	0.00		0.00	0.00		0.00	0.00
JOB# 2 JOURNAL PREFIX			POCS			POWS			POIS

JOB# 3 CHARGES-----

LABOR---CUSTOMER-----

J#	3	01POZ001	PORSCHE MULTI-POINT	TECH(S):1478	0.00
----	---	----------	---------------------	--------------	------

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CUSTOMER NO. 227937	ADVISOR RON	TAG NO. 2027	INVOICE DATE 12/21/20	INVOICE NO. P0+S42517
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503	LABOR RATE	LICENSE NO.	MILEAGE 29,144	COLOR /
	YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T			DELIVERY DATE
	VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8			DELIVERY MILES
	F.T.E. NO.			SELLING DEALER NO.
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		R.O. DATE 12/10/20
				MO: 29146

LABOR---CUSTOMER-----							
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
1478	12/14/20	8.60	8.60	0.00	0.00	FINISHED	
1478	12/14/20	0.00	0.00	0.00	0.00	FINISHED	
TOTAL TECH TIME				0.00	0.00		

COMPLAINT PERFORM "PORSCHE MULTI-POINT INSPECTION REPORT"
CORRECTION Perform Porsche Multi-Point Inspection Report All

JOB# 3 TOTALS-----				CUSTOMER-----				WARRANTY-----				INTERNAL-----			
GL	COST	SALE	GL	COST	SALE	GL	COST	GL	COST	SALE	GL	COST	SALE	GL	SALE
LABOR	4401	0.00	0.00												
TOTAL		0.00	0.00		0.00	0.00			0.00	0.00		0.00	0.00		POIS

JOB# 3 JOURNAL PREFIX

POCS

POWS

POIS

JOB# 4 CHARGES-----

LABOR---CUSTOMER-----							
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
1984	12/18/20	16.70	16.70	0.00	0.00	FINISHED	
1984	12/18/20	0.00	0.00	0.00	0.00	FINISHED	
TOTAL TECH TIME				0.00	0.00		

COMPLAINT COMPLIMENTARY OPTION TO PAY ONLINE
CAUSE ?
CORRECTION ?

JOB# 4 TOTALS-----				CUSTOMER-----				WARRANTY-----				INTERNAL-----			
GL	COST	SALE	GL	COST	SALE	GL	COST	GL	COST	SALE	GL	COST	SALE	GL	SALE
LABOR	4401	0.00	0.00												
TOTAL		0.00	0.00		0.00	0.00			0.00	0.00		0.00	0.00		POIS

JOB# 4 JOURNAL PREFIX

POCS

POWS

POIS

JOB# 5 CHARGES-----

LABOR---CUSTOMER-----

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PORSCHE

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		YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T								DELIVERY DATE		DELIVERY MILES	
		VEHICLE I.D. NO. W P 0 C E 2 A 7 5 J L 1 8 9 8 7 8								SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.				P.O. NO.				R.O. DATE 12/10/20			
RESIDENCE PHONE		BUSINESS PHONE		COMMENTS MO: 29146									

LABOR --- CUSTOMER	NOTE TO CONSUMER: PLEASE READ
# 5 92P0Z000LMV LOW MILE YEARLY SVC TECH(S): 1478 862400	IMPORTANT INFORMATION ON REVERSE SIDE

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1478	12/14/20	8.60	8.60	0.00	0.00	FINISHED
1478	12/14/20	0.00	0.00	0.00	3.20	FINISHED
TOTAL TECH TIME				0.00	3.20	

MAJC	Axle Joints: Check Play, Visual Inspection Of Dust Boots
MAJVI	Axle Shaft: Visual Inspection Dust Cap For Damage
MARHM	Visual Inspect All Rubber/Hydraulic Mounts For Damage
MBFR	Visual Inspection Of Brake Pads & Brake Disks For Wear
MBHLVI	Brake Hoses & Lines: Visual Inspection
MBLIDC	Brake Lines: Visual Inspection For Damage & Corrosion
MBLIDCR	Brake Lines: Visual Inspect For Damage/Routing/Corrosion
MCSCS	Rear Cardan Shaft: Visual Inspection Center Bearing
MDSI	Drive Shafts: Visual Inspect Of Boots For Leaks & Damage
MSDR	Diagnosis System: Read Out Fault Memory
MECV	Engine Compartment: Visual Inspection For Damage
MFCSV	Front Cardan Shaft: Visual Inspection Rolling Lobe
MFLCI	Fuel Lines & Connections: Visual Inspection
MFSC	Fuel System: Visual Inspection
MOFCM	OEM Oil & Filter Change
MRSR	Reset Service Reminder Lights
MRVI	Radiators & Air Inlets: Visual Inspection
MSGC	Steering Gear: Visual Inspect Bellows For Damage
MUP	Underbody Panel: Visual Inspection
MUVI	Underside Of Vehicle & Eng. Compartment: Visual Inspect
MVILR	Visual Inspection For Oil & Fluid Leaks
MVLI	Oils & Fluids: Visual Inspection For Leaks

COMPLAINT	CUSTOMER REQUESTS A LOW MILEAGE YEARLY SERVICE
CAUSE	CUSTOMER REQUESTS A LOW MILEAGE YEARLY SERVICE
CORRECTION	cp 3.20 performed YEARLY SERVICE

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PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	9A7-198-405-00	FILTER ELEMENT	17.58	17.58	35.39	35.39
CUST	1	N-013-849-4	SEALING RING	0.76	0.76	3.43	3.43
CUST	8	0-W30-ESP	MOB-1 0W30 ESP	6.04	48.32	10.98	87.84
		MOBIL-1 0W30 ESP					
CUST	1	BG208	BG44K	16.49	16.49	29.94	29.94
CUST	1	BG115	MOA EXT LIFE	9.75	9.75	18.98	18.98
CUST	1	PAF-911-679	SEALING PLUG	2.45	2.45	6.65	6.65
			COST TOTAL		95.35		
					TOTAL - PARTS		182.23

G.O.G. & SUPPLIES-----					
CUST	2.0	WASHER SOLVENT	@	3.500 /UNIT	7.00
TOTAL - GOG					7.00

JOB#	5	TOTALS	CUSTOMER		WARRANTY		INTERNAL			
		GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR	4401		86.40	624.00						
PARTS	4701		95.35	182.23						
G.O.G.	4768		3.30	7.00						
TOTAL			185.05	813.23		0.00	0.00		0.00	0.00



PORSCHE OF TYSONS CORNER

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Fax 703-564-6345

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CELL: 434-258-1050

CUSTOMER NO. 227937		ADVISOR RON	2027	TAG NO. 512	INVOICE DATE 12/21/20	INVOICE NO. PO+S42517	
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503		LABOR RATE	LICENSE NO.	MILEAGE 29,144	COLOR /	STOCK NO.	
		YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T				DELIVERY DATE	DELIVERY MILES
		VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8				SELLING DEALER NO.	PRODUCTION DATE
		F.T.E. NO.		P.O. NO.		R.O. DATE 12/10/20	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS					

MO: 29146

JOB# 5 JOURNAL PREFIX POCs POWS POIS

JOB# 6 CHARGES

LABOR---CUSTOMER

JOB# 6 66POZ STORAGE STORAGE FEE TECH(S): 1478 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1478	12/14/20	8.60	8.60	0.00	0.00	FINISHED
1478	12/14/20	0.00	0.00	0.00	0.00	FINISHED
TOTAL TECH TIME				0.00	0.00	

COMPLAINT \$85 STORAGE FEE WILL BE CHARGED TO ALL TICKETS 48 HOURS
AFTER CUSTOMER HAS BEEN NOTIFIED OF COMPLETION

JOB# 6 TOTALS-----CUSTOMER-----WARRANTY-----INTERNAL-----

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR 4401	0.00	0.00						
TOTAL	0.00	0.00		0.00	0.00		0.00	0.00

JOB# 6 JOURNAL PREFIX POCs POWS POIS

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----

JOB # A	SHM	SERVICE HISTORY ADMIN		1.49
JOB # A	A2	SHOP SUPP/HAZARDOUS MAT		60.42
TOTAL - MISC				61.91

COMMENTS-----

++LOANER++ FRIDAY IF POSSIBLE 12/11

RECOMMENDED NOT DONE/ DECLINED SERVICES-----

51POZ	BODY ELECTRICAL	TECH: 1478	FOLLOW-UP: 01/01/21	\$653.57
COMMENTS:	NOT DO			

10POZ07A	6 CYL TUNE UP	TECH: 1478	FOLLOW-UP: 01/01/21	\$952.26
COMMENTS:	NOT DUE			

WARRANTY CLAIM DETAIL TOTALS-----

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
42517-1	124.89	3344.10	0.00	0.00	0.00	0.00	0.00	3468.99
CLAIM TOTALS	124.89	3344.10	0.00	0.00	0.00	0.00	0.00	3468.99

NOTE TO CONSUMER: PLEASE READ
IMPORTANT INFORMATION ON REVERSE SIDE

Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supercedes any prior agreement including oral agreements, and as of the date above comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document. Customer also acknowledges receipt of copy of this invoice.

Customer Signature

Customer Initials: ____ I hereby consent to receive e-mails, text messages and autodialed and/or pre-recorded telemarketing calls from or on behalf of the Dealership at the telephone number(s) and or e-mail address I provided in this document. I understand that carrier charges may apply and that such consent is not a condition of purchasing or leasing any goods or services from the Dealership.



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CUSTOMER NO. 227937	ADVISOR BRADLEY HUSH	1529	TAG NO. 240	INVOICE DATE 07/10/20	INVOICE NO. P0+S39248
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503	LABOR RATE	LICENSE NO.	MILEAGE 19,347	COLOR /	STOCK NO.
	YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			P.O. NO.	R.O. DATE 07/07/20
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			
					MO: 19358

JOB# 1 CHARGES-----

LABOR---CUSTOMER-----

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1510	07/07/20	10.80	10.80	0.00	0.00	FINISHED
1510	07/07/20	0.00	0.00	0.00	5.64	FINISHED
TOTAL TECH TIME				0.00	5.64	

*** 20,000 Service at 20000 Miles ***

20,000 Service at 20000 Miles

M162KL Fill Engine Oil (See Oil Change Sheet PNA 000 162 KL)
M8S181900 Air Conditioner Micro Filter, r&r
M94151600 All Headlights: Check Adjustment
MBHLVI Brake Hoses & Lines: Visual Inspection
MBLIDCR Brake Lines: Visual Inspect For Damage/Routing/Corrosion
MBVH Battery & Vent Hose: Check Condition
MBVIW Inspect Brake Pads & Discs For Wear w/o Removing Wheel
MCATBS Check Actuator Travel Of Brake Shoes
MCCCTD Cruise Control Check During Test Drive
MCCLPL Coolant: Check Level & Antifreeze Protection Level
MCCTD Clutch Check During Test Drive
MCFLAP Check Washer Fluid Level & Antifreeze Protection Level
MDSI Drive Shafts: Visual Inspect Of Boots For Leaks & Damage
MDSR Diagnosis System: Read Out Fault Memory
MEC Engine Check During Test Drive
MEPBFC Electric Park Brake & Footbrake Check During Road Test
MFCC Front Seat Check During Test Drive
MFLSB Check Firewall/Liftgate Body/Sunroof Drains For Debris
MFPB Foot & Park Brakes <Also Actuation Travel> Test Drive
MHACC Heating/Air Conditioning Check During Test Drive
MHC Horn: Check Operation
MIC Instrument Check During Test Drive
MOFCM OEM Oil & Filter Change
MPA Park Assist Check During Test Drive
MPSM PSM Switch Check During Test Drive
MRC Remote Control Check During Test Drive
MRMI Reset Maintenance Interval
MRVIC Radiators/Air Intakes: Inspect For Debris & Blockage
MSCDTP Steering Check During Test Drive
MSEC Sports Exhaust System Check During Test Drive
MTC Trans Check During Test Drive
MTCTP Tires: Check Tire Pressure (TPM)
MTD Test Drive
MTSCC Tires & Spare Wheel: Check Condition & Correct Pressure
MUP Underbody Panel: Visual Inspection
MUPSF Check That The Underbody Paneling Is Securely Fastened
MVILRU Inspect For Leaks From Underneath (Oil & Other Fluids)
MVLI Oils & Fluids: Visual Inspection For Leaks
MWBC Check Wiper Blades
MWWC Windshield Washer, Headlight Washer: Check Fluid Level
MWWWS Windshield/Headlamp Wiper/Washer System: Check Function

*** Additional Dealer 20,000 Service at 20000 Miles ***

96625501 Remote Control Battery, r&r

COMPLAINT CUSTOMER REQUESTS A 20K MILE SERVICE / Q\$1485

Porsche Service Delivery
Quick Check

Work Completed

- ☐ Work completed addressed all customer requests?
- ☐ Work completed matches estimate provided?
- ☐ Open campaigns addressed/completed?

Customer Contact

- ☐ Customer delivery scheduled?

Delivery time: _____

- ☐ Name of person taking delivery: _____

- ☐ Work completed made clear to customer?
- ☐ Next visit discussed and scheduled?

Vehicle Preparation

- ☐ All paperwork organized and complete?
- ☐ Customer copy of Maintenance Checklist (if applicable)?
- ☐ Maintenance book stamped?
- ☐ Technician protective materials removed?
- ☐ Vehicle clean (interior/exterior)?
- ☐ Vehicle and keys accessible for delivery?
- ☐ Other considerations: _____

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CUSTOMER SIGNATURE



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CELL: 434-258-1050

CUSTOMER NO. 227937		ADVISOR BRADLEY HUSH	1529	TAG NO. 240	INVOICE DATE 07/10/20	INVOICE NO. PO+S39248	
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503		LABOR RATE	LICENSE NO.	MILEAGE 19,347	COLOR /	STOCK NO.	
		YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T				DELIVERY DATE	DELIVERY MILES
		VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8				SELLING DEALER NO.	PRODUCTION DATE
		F.T.E. NO.		P.O. NO.		R.O. DATE 07/07/20	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS					

MO: 19358

CAUSE CUSTOMER REQUESTS A 20K MILE SERVICE
CORRECTION CP: 5.64HRS... PERFORMED INTERMEDIATE SERVICE

Porsche Service Delivery Quick Check

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
CUST	1		9A7-819-429	DUST AND POLLEN	52.05	52.05	98.84
CUST	1		9A7-198-405-00	FILTER ELEMENT	17.58	17.58	32.99
CUST	1		N-013-849-4	SEALING RING	0.76	0.76	2.37
CUST	8		0-W30-ESP	MOB-1 0W30 ESP	6.04	48.32	79.84
			MOBIL-1 0W30 ESP				
CUST	1		BG208	BG44K	15.99	15.99	28.94
CUST	1		BG115	MOA EXT LIFE	9.75	9.75	17.98
CUST	1		PAF-911-679	SEALING PLUG	2.45	2.45	5.45
CUST	1		999-611-108-00	BATTERY - CR2032	4.52	4.52	9.22
COST TOTAL					151.42		
TOTAL - PARTS							275.63

- Work Completed**
- ☐ Work completed addressed all customer requests?
 - ☐ Work completed matches estimate provided?
 - ☐ Open campaigns addressed/completed?
- Customer Contact**
- ☐ Customer delivery scheduled?
- Delivery time: _____
- ☐ Name of person taking delivery: _____

G.O.G. & SUPPLIES	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
CUST	2.0		WASHER SOLVENT	@	3.500	/UNIT	7.00
TOTAL - GOG							7.00

- ☐ Work completed made clear to customer?
- ☐ Next visit discussed and scheduled?

JOB#	1 TOTALS	CUSTOMER	WARRANTY	INTERNAL
	GL	COST	SALE	GL
LABOR	4401	124.08	705.00	
PARTS	4701	151.42	275.63	
G.O.G.	4768	3.30	7.00	
TOTAL		278.80	987.63	0.00
JOB#	1 JOURNAL PREFIX		POCS	POWS

- Vehicle Preparation**
- ☐ All paperwork organized and complete?
 - ☐ Customer copy of Maintenance Checklist (if applicable)?
 - ☐ Maintenance book stamped?
 - ☐ Technician protective materials removed?
 - ☐ Vehicle clean (interior/exterior)?
 - ☐ Vehicle and keys accessible for delivery?
 - ☐ Other considerations: _____

LABOR	CUSTOMER
J# 2.02P0Z8GBF	BG, BRAKE FLUID SERV
TECH#	DATE
1510	07/07/20
1510	07/07/20
TOTAL TECH TIME	

COMPLAINT PERFORM BG BRAKE FLUID EXCHANGE SERVICE (84032)
CORRECTION BRAKE FLUSH INCLUDED IN LINE 1

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
CUST	1		84032	BRAKE FLUID	14.80	14.80	25.49
COST TOTAL					14.80		
TOTAL - PARTS							25.49

JOB#	2 TOTALS	CUSTOMER	WARRANTY	INTERNAL
	GL	COST	SALE	GL
LABOR	4401	0.00	0.00	
PARTS	4701	14.80	25.49	
TOTAL		14.80	25.49	0.00
JOB#	2 JOURNAL PREFIX		POCS	POWS

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LABOR---WARRANTY-----

CUSTOMER SIGNATURE



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CUSTOMER NO. 227937	ADVISOR BRADLEY HUSH	1529	TAG NO. 240	INVOICE DATE 07/10/20	INVOICE NO. PO+S39248
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503	LABOR RATE	LICENSE NO.	MILEAGE 19,347	COLOR /	STOCK NO.
	YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T				DELIVERY DATE
	VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8				DELIVERY MILES
	F.T.E. NO.				PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		R.O. DATE 07/07/20	
					MO: 19358

LABOR---WARRANTY---
 J# 3 07POZ PORSCHE RECALL TECH(S):1510 114.03

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1510	07/07/20	10.90	12.30	1.40	0.00	FINISHED
1510	07/07/20	0.00	0.63	0.00	0.63	FINISHED
TOTAL TECH TIME				1.40	0.63	

COMPLAINT PERFORM RECALL - AJ13 / EPS REPRO
 CORRECTION Re-programming control for electric power steering ; Labor time 63 TU
 IncludesConnecting and disconnecting battery charger
 Connecting and disconnecting PIWIS Tester
 Reading out and erasing fault memory
 Teaching steering lock settings

CLAIM # 39248-2

JOB#	3	TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST
LABOR				4411	13.86	114.03		
TOTAL		0.00	0.00		13.86	114.03	0.00	0.00
JOB# 3 JOURNAL PREFIX			POCS			POWS		POIS

JOB# 4 CHARGES

LABOR---INTERNAL---
 J# 4 03POZ STATE INSPECTION TECH(S):1857 8.75

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1857	07/07/20	17.60	17.60	0.00	0.00	FINISHED
1857	07/07/20	0.00	0.00	0.00	0.50	VERRIDE IN INVOICING
TOTAL TECH TIME				0.00	0.50	

COMPLAINT PERFORM STATE INSPECTION
 CAUSE done
 CORRECTION 1857

MISC	CODE	DESCRIPTION	CONTROL NO
INTL	D4	PD DISCOUNT	
TOTAL - MISC			-8.75

JOB#	4	TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST
LABOR				4419	8.75	8.75		
MISC DIS				4405	-8.75	-8.75		
TOTAL		0.00	0.00		0.00	0.00	8.75	0.00
JOB# 4 JOURNAL PREFIX			POCS			POWS		POIS

JOB# 5 CHARGES

LABOR---CUSTOMER---
 J# 5 01POZ001 PORSCHE MULTI-POINT TECH(S):1510 0.00

Porsche Service Delivery Quick Check

Work Completed

- ☐ Work completed addressed all customer requests?
- ☐ Work completed matches estimate provided?
- ☐ Open campaigns addressed/completed?

Customer Contact

- ☐ Customer delivery scheduled?

Delivery time: _____

- ☐ Name of person taking delivery: _____

- ☐ Work completed made clear to customer?
- ☐ Next visit discussed and scheduled?

Vehicle Preparation

- ☐ All paperwork organized and complete?
- ☐ Customer copy of Maintenance Checklist (if applicable)?
- ☐ Maintenance book stamped?
- ☐ Technician protective materials removed?
- ☐ Vehicle clean (interior/exterior)?
- ☐ Vehicle and keys accessible for delivery?
- ☐ Other considerations: _____

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CUSTOMER NO. 227937	ADVISOR BRADLEY HUSH	1529	TAG NO. 240	INVOICE DATE 07/10/20	INVOICE NO. PO+S39248
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503	LABOR RATE	LICENSE NO.	MILEAGE 19,347	COLOR /	STOCK NO.
	YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			P.O. NO.	R.O. DATE 07/07/20
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			
					MO: 19358

LABOR---WARRANTY-----

J# 18-07POZ01 : PORSCHE RECALL : TECH(S) : 1510 : 132.13

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1510	07/07/20	12.30	13.40	1.10	0.00	FINISHED
1510	07/07/20	0.00	0.73	0.00	0.73	FINISHED
TOTAL TECH TIME				1.10	0.73	

COMPLAINT PERFORM RECALL - AKB8 / INST CLUSTER
 CORRECTION Re-programming instrument cluster ; Labor time 73 TU
 Includes Connecting and disconnecting battery charger
 Connecting and disconnecting PIWIS Tester
 Checking customer settings and restoring them if necessary
 Reading out and erasing fault memories

CLAIM # 39248-4

JOB#	8	TOTALS	CUSTOMER	WARRANTY	INTERNAL
	GL	COST	SALE	GL	COST
LABOR				4411	16.06
TOTAL		0.00	0.00		132.13
JOB# 8 JOURNAL PREFIX			POCS		POWS

JOB# 9 CHARGES-----

LABOR---WARRANTY-----

J# 9-07POZZ01 : PORSCHE RECALL : TECH(S) : 1510 : 327.61

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1510	07/07/20	13.40	15.80	2.40	0.00	FINISHED
1510	07/07/20	0.00	1.81	0.00	1.81	FINISHED
TOTAL TECH TIME				2.40	1.81	

COMPLAINT PERFORM RECALL - WKG7 / FILLER FLAP
 CAUSE PORSCHE RECALL
 CORRECTION Reworking filler flap and charge port door module ; Labor
 time 181 TU
 Includes Removing and installing rear wheel at the left and
 right
 Removing and installing rear wheel housing liner at the left
 and right
 Removing and installing filler flap (module)
 Removing and installing side panel flap (module)

CLAIM # 39248-1

JOB#	9	TOTALS	CUSTOMER	WARRANTY	INTERNAL
	GL	COST	SALE	GL	COST
LABOR				4411	39.82
TOTAL		0.00	0.00		327.61
JOB# 9 JOURNAL PREFIX			POCS		POWS

JOB# 10 CHARGES-----

LABOR---WARRANTY-----

Porsche Service Delivery
Quick Check

Work Completed

- ☐ Work completed addressed all customer requests?
- ☐ Work completed matches estimate provided?
- ☐ Open campaigns addressed/completed?

Customer Contact

- ☐ Customer delivery scheduled?

Delivery time: _____
☐ Name of person taking delivery: _____

- ☐ Work completed made clear to customer?
- ☐ Next visit discussed and scheduled?

Vehicle Preparation

- ☐ All paperwork organized and complete?
- ☐ Customer copy of Maintenance Checklist (if applicable)?
- ☐ Maintenance book stamped?
- ☐ Technician protective materials removed?
- ☐ Vehicle clean (interior/exterior)?
- ☐ Vehicle and keys accessible for delivery?
- ☐ Other considerations: _____

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CUSTOMER NO. 227937		ADVISOR BRADLEY HUSH		TAG NO. 1529	240	INVOICE DATE 07/10/20	INVOICE NO. PO+S39248	
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503		LABOR RATE		LICENSE NO.		COLOR 19,347 /	STOCK NO.	
		YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T		MILEAGE		DELIVERY DATE	DELIVERY MILES	
		VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8		SELLING DEALER NO.		PRODUCTION DATE		
		F.T.E. NO.		P.O. NO.		R.O. DATE 07/07/20		
RESIDENCE PHONE		BUSINESS PHONE		COMMENTS				MO: 19358

LABOR --- WARRANTY ---
J#10+07POZZ02 RECALL TECH(S):1510 57.92

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1510	07/07/20	15.80	17.80	2.00	0.00	FINISHED
1510	07/07/20	0.00	0.32	0.00	0.32	FINISHED
TOTAL TECH TIME				2.00	0.32	

COMPLAINT PERFORM RECALL - WKJ0 / A.C REPRO
CAUSE RECALL
CORRECTION Re-programming air-conditioning control unit ; Labor time 32 TU
Includes Connecting and disconnecting battery charger
Connecting and disconnecting PIWIS Tester
Teaching servo motors for air conditioning
Reading out and erasing fault memory

CLAIM # 39248-3

JOB# 10 TOTALS			CUSTOMER		WARRANTY			INTERNAL		
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE		
LABOR			4411	7.04	57.92					
TOTAL	0.00	0.00		7.04	57.92		0.00	0.00		
JOB# 10 JOURNAL PREFIX			POCS		POWS		POIS			

JOB# 11 CHARGES

LABOR --- WARRANTY ---
J#11+07POZZ03 RECALL TECH(S):1510 21.72

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1510	07/07/20	17.80	17.80	0.00	0.00	FINISHED
1510	07/07/20	0.00	0.12	0.00	0.12	FINISHED
TOTAL TECH TIME				0.00	0.12	

COMPLAINT PERFORM RECALL - WKK2 / RDK REPRO
CAUSE RECALL
CORRECTION Re-programming Tire Pressure Monitoring (TPM) control unit ; Labor time 12 TU

CLAIM # 39248-5

JOB# 11 TOTALS			CUSTOMER		WARRANTY			INTERNAL		
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE		
LABOR			4411	2.64	21.72					
TOTAL	0.00	0.00		2.64	21.72		0.00	0.00		
JOB# 11 JOURNAL PREFIX			POCS		POWS		POIS			

JOB# 12 CHARGES

LABOR --- WARRANTY ---
J#12+07POZZ091 RECALL #091 TECH(S):1510 70.59

Porsche Service Delivery Quick Check

Work Completed

- ☐ Work completed addressed all customer requests?
- ☐ Work completed matches estimate provided?
- ☐ Open campaigns addressed/completed?

Customer Contact

- ☐ Customer delivery scheduled?

Delivery time: _____

- ☐ Name of person taking delivery: _____

- ☐ Work completed made clear to customer?
- ☐ Next visit discussed and scheduled?

Vehicle Preparation

- ☐ All paperwork organized and complete?
- ☐ Customer copy of Maintenance Checklist (if applicable)?
- ☐ Maintenance book stamped?
- ☐ Technician protective materials removed?
- ☐ Vehicle clean (interior/exterior)?
- ☐ Vehicle and keys accessible for delivery?
- ☐ Other considerations: _____

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CUSTOMER SIGNATURE



PORSCHE OF TYSONS CORNER

8601 Westwood Center Drive

Vienna, Virginia 22182

703-564-6300

Fax 703-564-6345

www.porscheoftysonscorner.com

CELL: 434-258-1050

CUSTOMER NO. 227937	ADVISOR BRADLEY HUSH	1529	TAG NO. 240	INVOICE DATE 07/10/20	INVOICE NO. P0+S39248
JAMES WALKER 303 HOWARD DR LYNCHBURG, VA 24503	LABOR RATE	LICENSE NO.	MILEAGE 19,347	COLOR /	STOCK NO.
	YEAR / MAKE / MODEL 18/PORSCHE/PANAMERA/4 E-HYBRD SPRT T			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. W P O C E 2 A 7 5 J L 1 8 9 8 7 8			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			P.O. NO.	R.O. DATE 07/07/20
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			
					MO: 19358

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
1510	07/07/20	17.80	17.80	0.00	0.00	FINISHED
1510	07/07/20	0.00	0.39	0.00	0.39	FINISHED
		TOTAL TECH TIME		0.00	0.39	

COMPLAINT PERFORM RECALL - WLC9 / ROOF CONSOLE REPRO
 CAUSE -
 CORRECTION Re-programming roof console ; Labor time 39 TU.
 Includes Connecting and disconnecting battery charger
 Connecting and disconnecting PIWIS Tester
 Reading out and erasing fault memory

CLAIM # 39248-6

JOB# 12 TOTALS	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR				4411	8.58	70.59			
TOTAL		0.00	0.00		8.58	70.59		0.00	0.00
JOB# 12 JOURNAL PREFIX			POCS			POWS			POIS

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	SHM	SERVICE HISTORY ADMIN	1.49
JOB # A	A2	SHOP SUPP/HAZARDOUS MAT	60.42
TOTAL - MISC			61.91

COMMENTS
 ++WAITER++

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
39248-1	327.61	0.00	0.00	0.00	0.00	0.00	0.00	327.61
39248-2	114.03	0.00	0.00	0.00	0.00	0.00	0.00	114.03
39248-3	57.92	0.00	0.00	0.00	0.00	0.00	0.00	57.92
39248-4	132.13	0.00	0.00	0.00	0.00	0.00	0.00	132.13
39248-5	21.72	0.00	0.00	0.00	0.00	0.00	0.00	21.72
39248-6	70.59	0.00	0.00	0.00	0.00	0.00	0.00	70.59
CLAIM TOTALS	724.00	0.00	0.00	0.00	0.00	0.00	0.00	724.00

Porsche Service Delivery Quick Check

Work Completed

- o Work completed addressed all customer requests?
- o Work completed matches estimate provided?
- o Open campaigns addressed/completed?

Customer Contact

- o Customer delivery scheduled?

Delivery time: _____

- o Name of person taking delivery: _____

- o Work completed made clear to customer?
- o Next visit discussed and scheduled?

Vehicle Preparation

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RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			

MO: 19358

GRAND TOTALS

CUSTOMER			WARRANTY			INTERNAL		
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR 4401	124.08	705.00	4411	88.00	724.00	4419	8.75	8.75
PARTS 4701	166.22	301.12						
G.O.G. 4768	3.30	7.00						
MISC CHG 4483		1.49						
9455		60.42						
MISC DIS						4405		-8.75
TAXES		22.12			0.00			0.00
TOTAL	293.60	1097.15		88.00	724.00		8.75	0.00

OFFSET ACCOUNTS

CUSTOMER		WARRANTY		INTERNAL	
GL	AMOUNT	GL	AMOUNT	GL	AMOUNT
1130	1097.15	1230	724.00		
TOTAL	1097.15		724.00		

***** ALL DETAIL INVOICE *****

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CUSTOMER SIGNATURE

www.porscheoftysonscorner.com

The Reynolds and Reynolds Company ERAINTINVE
SF654823 Q (07/13)

EXHIBIT C

LEMON LAW GROUP PARTNERS PLC

Attorneys and Counselors at Law

1518 Willow Lawn Drive

Richmond, VA 23230

Telephone (888) 415-0610

Facsimile (888) 809-7010

Email: info@lemonlawgrouppartners.com

February 18, 2021

Porsche Cars North America
One Porsche Drive
Atlanta, GA 30354

Re: Hammersley LLC c/o James Walker
Vehicle: 2018 Porsche Panamera
VIN: WP0CE2A75JL189878

Dear Sir/Madam:

Please be advised that this law firm represents the legal interests of Hammersley LLC c/o James Walker relating to the purchase of the above-mentioned vehicle. Let this letter serve as notification that you immediately cease and desist all communications with our client. The only exception is the dealership may communicate with the client in reference to future repairs. Moreover, if you make any attempts to settle with our client without including all statutory relief, including all damages attorney fees and costs the consumer is entitled to, we may file suit against you. This letter hereby notifies you of our attorney's lien with respect to our client.

Please let this letter also serve as notification that our client's vehicle is defective. The vehicle has been brought in for repairs several times for numerous defects and although you have been afforded sufficient opportunities for repairs, the defects continue to exist and substantially impair the use and value and/or safety of the vehicle. If you are interested in any further repairs pursuant to the Lemon Law you must contact me immediately. Our client demands that you immediately take action as required by law.

This letter shall also serve as our client's Revocation of Acceptance pursuant to the Uniform Commercial Code § 2608 and notice of defect under the Lemon Law. Due to the serious defects with the Vehicle since its purchase, our client hereby demands a return of the full purchase price along with all interest paid on the finance note as well as attorney fees and incidental and consequential damages within 10 days of receipt of this letter to settle this matter prior to filing a lawsuit.

Please be advised that if you do not adhere to our demands within 10 days, our client has instructed me to file a lawsuit against you asserting claims that include, but in no way are limited to, breach of warranties, both express and implied, violation of the Magnuson Moss Warranty Act, violation of the Lemon Law, revocation of acceptance, and common law breach of contract. Please direct all future communication to my attention.

Respectfully submitted,

LEMON LAW GROUP PARTNERS PLC

By: s/n Aaron Cluett

Attorney for Plaintiff

CC: Porsche of Melbourne, 509 E Nasa Blvd, Melbourne, FL 32901